



This document serves as confirmation of the personal & business particulars of

Louis Strydom (Jnr.)

a Representative of Mutlinet Lewens Makelaars (Pty) Ltd

Reg. no.: 1995/09982/07

as required by the FAIS Act.

FSP License No. FSP 11091

PERSONAL PARTICULARS OF THE FINANCIAL ADVISOR

Physical Address: 751 Park Street Arcadia Pretoria 0083		Postal Address: PO Box 13525 Hatfield Pretoria 0023		Contact Details: Tel: 012 344 5007 Fax: 012 344 5003 Cell: 073 194 3688 Email: ljstrydom@multinetlife.com	
LEGAL STATUS		Employed Representative			
QUALIFICATIONS		B. Com Business Management; Post Graduate Diploma in Financial Planning; 1st Level Regulatory Exams: Key Individuals & Representatives;			
Years experience in the Financial Services Industry		Since 2011			
Work related experience		Financial Advisor: Since 2011			
HOLDER OF PROFESSIONAL INDEMNITY INSURANCE		YES			
The Financial Advisor is authorized to provide advice and intermediary services on the following Category 1 Product Categories:		PRODUCT CATEGORIES			
		Long-term Category A, B1, B2, C		Collective Investment Schemes	
		Short-term Personal & Commercial Lines		Health Service Benefits	
		Retail Pension & Pension Fund Benefits		Deposits Defined in the Banks Act > 12 months	
The Financial Advisor is mandated via Multinet Lewens Makelaars (Pty) Ltd to act as intermediary on behalf of the following Companies: <i>(Please note that the contact details of the relevant underwriter as well as the applicable office of the Ombudsman will be disclosed on the correspondence of the underwriter.)</i>		MANDATE			
		LIFE INSURANCE & INVESTMENTS			
		DISCOVERY LIFE	SANLAM	ALLAN GRAY	
		MOMENTUM	PPS	FMI	
		BRIGHTROCK	MOMENTUM WEALTH	INVESTEC	
		PPS INVESTMENTS	DISCOVERY INVEST	GLACIER	
		HEALTH SERVICES BENEFITS			
		DISCOVERY HEALTH	MEDIHELP	BONITAS	
		MOMENTUM HEALTH	BESTMED	KEYHEALTH	
		GENESIS	TOPMED	RESOLUTION HEALTH	
		STRATUM (GAP COVER)	ADMED (GAP COVER)		
Earned > 30% of total commission for the previous year from: SANLAM & PPS					
Do not own > 10% of issued shares directly/indirectly in any Insurer/Product Provider and are not an associated company of any Insurer/Product Provider.					
CONFLICT OF INTEREST		This FSP has implemented a Conflict of Interest Management Policy. The FSP might on occasion receive gifts/prizes from Service Providers, the details of which are contained in the Gifts Register and is available for your perusal.			
TREATING CUSTOMERS FAIRLY		This FSP has embedded the 'Treating Customers Fairly' requirements onto the culture of the organization and it is supported by various policies and procedures.			
REMUNERATION		Commission and fees will be disclosed by the Financial Advisor.			
COMPLAINTS		Kindly direct all complaints in writing to the Compliance Officer: Germa Beukes on fax 086 691 5253 or germa@tenfour.co.za			
CLAIMS NOTIFICATION PROCEDURE		In the event of a claim, please first contact the Financial Advisor to assist you with submitting a claim. You may also contact the Insurance Company directly.			
Long Term Insurance OMBUDSMAN: Private Bag X45 CLAREMONT, 7735 Tel: 021 657 5000 Fax: 021 674 0951 www.ombud.co.za		FAIS OMBUDSMAN: PO Box 74571 LYNNWOOD RIDGE, 0040 Tel: 012 470 9080 Fax: 012 348 3447 www.faisombud.co.za		FSB: PO Box 35655 MENLOPARK, 0102 Tel: 0800 20 20 87 Fax: 0800 11 04 43 www.fsb.co.za	